



DENALI
FEDERAL CREDIT UNION

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- 6. Online Banking.** If we approve your application for the online account access, you may use a personal computer to access your accounts. For this service, you will need a personal computer with access to the internet. The online address for online access services is www.denalifcu.org. You must create a password. You must use your password along with your account number to access your accounts. You are responsible for the installation, maintenance, and operation of your computer and software. The Credit Union will not be responsible for any errors or failures involving any telephone service, Internet service provider, your software installation, or your computer. Transactions involving your deposit accounts will be subject to your Service

Agreement, and transactions involving a loan account will be subject to the loan agreement(s) for the applicable loan. At the present time, you may use the online service to:

- Obtain balance information on your checking and savings accounts;
- Transfer funds between checking and savings accounts;
- Find out if a check has cleared on your checking account;
- Obtain loan balance and interest paid information on loans;
- Obtain dividend information on Share and Certificate accounts;
- Make loan payments from your savings or checking account;
- Request a withdrawal by check from your checking account or savings account mailed to your address of record;
- Make payments to merchants (payees) using Online Bill Pay; and/or
- Transfer funds from your account to the account of another member.

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13. Questions. If you have any questions or comments, please contact us by mail at Denali Federal Credit Union, 440 E. 36th Avenue, Anchorage, AK 99503, by email at info@denalifcu.com; or by phone at (907) 257-7200, option 3, or (800) 764-1123, option 3.