

Welcome to Nuvision Credit Union

Quick Guide to your account transition.

IMPORTANT DATES

JUNE

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

FRIDAY, JUNE 14, 2019

Times shown reflect MDT

- Shyann FCU will close at 4:00 p.m.
- Shyann FCU website and online banking will no longer be available after 5:00 p.m.
- System integration will begin at 5:00 p.m.

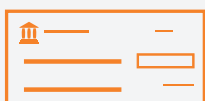
SATURDAY JUNE 15 - THROUGH SUNDAY, JUNE 16, 2019

- 18th Street and Converse Avenue Branches will be closed on Saturday, June 15th
- Nuvision Online and Phone banking will not be available

MONDAY, JUNE 17, 2019

- **ACTIVATE YOUR DEBIT CARD**
- You are now a member of Nuvision Credit Union and can begin doing the following:
 - Conduct business at all Nuvision branch locations
 - Set-up Online Banking & Bill Pay
 - Set-up Phone Banking
 - Enroll for Nuvision eStatements
 - Download Nuvision's Mobile Banking App

Your Shyann FCU debit cards and checks will continue to work through Sunday, June 16, 2019.



CHECKING ACCOUNTS

On Monday, June 17th, 2019 your checking account will automatically transition to our *Frontier Checking*, a checking account designed for our members who need an everyday checking account for their basic banking needs. Enjoy no monthly fees, no minimum balance requirements, free online and mobile banking services, and more!



CHECKS

One box of checks will be ordered free of charge for all active checking accounts; you should receive new checks by June 17, 2019. Once you have received your new checks, please verify all information is correct and destroy checks containing your Shyann FCU account information.

Any future check orders may be done online by visiting nuvisionfederal.org.



DEBIT CARDS

You will receive your new debit card no later than Monday, June 17, 2019.

► IMPORTANT:

Continue to use your Shyann FCU Debit card through Sunday, June 16, 2019.

► BEGINNING JUNE 17, 2019

Call 800.992.3808 to activate your Nuvision Debit card. Once you have activated and tested your Nuvision debit card, please destroy your existing Shyann FCU debit card.

You will be able to establish your Personal Identification Number (PIN) during card activation.

ACCOUNT STATEMENTS | PAPER AND ELECTRONIC



You will receive a final, mid-month account statement issued from Shyann FCU in June, followed by a partial month account statement from Nuvision in June. You will receive regular Nuvision Credit Union statements starting with your July 2019 statement.

Past Shyann FCU account history will not be available within Nuvision's Online Banking platform. Only new transaction history from Nuvision Credit Union will be available in Online Banking. Once you've enrolled in Online Banking and opt-in to receive eStatements, you will have access to 18 months of eStatements starting from December 1, 2017.

MAKING DEPOSITS

You can make cash and check deposits at any Nuvision Credit Union branch or ATM location starting on Monday, June 17, 2019.



REMOTE DEPOSIT SERVICES

Nuvision offers easy remote check deposits available through our online and mobile banking services

MAIL DEPOSITS

Please mail deposits to:
Nuvision Credit Union
PO BOX 1220
Huntington Beach, CA 92647-9827

ATM MACHINES

You must use an ATM owned and operated by Nuvision or a machine currently operating on the CO-OP Network.

CREDIT UNION SERVICE CENTERS

Visit CUSwirl.com or call 888.287.9475 for the closest location.

DIRECT DEPOSITS AND AUTOMATIC PAYMENTS



Your current Shyann FCU direct deposits and automatic payments will be directed to your Nuvision Credit Union account. Please inform these vendors of your new account number and routing number **after Monday, June 17 2019.**

Starting Monday, June 17, 2019 please use your new account number and the Nuvision Credit Union routing number (322282399) when setting up any new direct deposit or automatic payment information.



SHARED BRANCH + BRANCH LOCATIONS

In addition to Nuvision Credit Union branches, members have access to over 5,000 Shared Branching locations where you can make loan payments, deposit checks, and withdraw cash.

Nuvision Branches:

**414 E. 18th Street
Cheyenne, WY 82001**

**3485 Converse Avenue
Cheyenne, WY 82001**



NEW ROUTING NUMBER: 322282399



LOAN PAYMENTS

QUESTION: Will my Annual Percentage Rate change?

ANSWER: Your Annual Percentage Rate will remain unchanged.

QUESTION: Will my payment due date change?

ANSWER: Your due date may change. Beginning with your July payment, your payment due dates may be moved to later dates.

QUESTION: How will I make my consumer loan payment?

ANSWER: You will be able to make loan payments through Nuvision Online Banking, our Call Center, at any Nuvision branch, or by mailing your payments to:

Nuvision Federal Credit Union
P.O. Box 60031
City of Industry, CA 91716

Nuvision Online Banking Setup

Getting started.



Beginning Monday, June 17, 2019:

1



USER INFORMATION

- Navigate to **nuvisionfederal.com**
- In the **USERNAME BOX** enter your New Member Number



Your member number
will be provided to you
in a separate mailing.

- In the **PASSWORD BOX** enter the last 4 digits of your SSN

*The next page will have you
setup the online access*

2



SET UP

- Create your Unique User Name (cannot be your member number)
- Change your password
- Confirm your email and contact information

Proceed to login

3



LOGIN

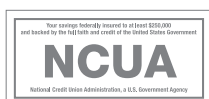
You will be prompted to receive a 6 digit validation code by email or phone.

Enter the code received and select either this is a public computer or private computer. Note: if selecting private computer this will save the computer as an authorized device in which you will not be prompted to validate with the 6 digit code upon next login.



TRANSACTION HISTORY

Only new transaction history from Nuvision Credit Union will be available in Online Banking, however, you will have access to view your history via eStatements starting from December 1, 2017.



FEDERALLY
INSURED
BY NCUA



Nuvision 24/7 Phone Banking (ABIL) Setup



Beginning Monday, June 17, 2019:

You will need to set up new Phone Banking Credentials starting on Monday, June 17, 2019. Members will be given new credentials for first time login:

- Username = New Member Number



Your member number
will be provided to you
in a separate mailing.

- Password = Last 4 digits of your SSN. The system will request that a new password be created.

ESTATEMENTS



Once you've enrolled in Online Banking and opt-in to receive eStatements, you will have access to 18 months of eStatements starting from December 1, 2017.

BILL PAY

Bill Pay allows you to make payments, track payments and manage finances all in one convenient place. Pay bills online with instant access anytime.

Once you've successfully registered for Nuvision Credit Union Online Banking, you can enroll in Bill Pay. Click on the Bill Pay tab and follow the instructions to add payees.

MERGER SUPPORT

If you have any questions, we are here to help. Please contact us:



800.325.7038



NUVISIONFEDERAL.COM



308 W. 21st ST.